



To: Meridian Providers in Michigan
From: Meridian
Date: May 2019
Re: Provider Readmission Review Notice

Dear Provider,

Effective August 1, 2019, Meridian is implementing updates to Meridian Medical Policy B. 05 Readmission Review. This policy outlines Meridian's processes of reviewing, adjudicating, and adjusting claims payments for inpatient admissions that are deemed to be potentially preventable readmissions. This policy is in alignment with Michigan Department of Health and Human Services' Medicaid Provider Manual Readmission, Section 9.2. Meridian Medical Policy B. 05 Readmission Review policy is available on the Meridian website under Training & Education Resources.

Through this process, Meridian will identify claims that are most likely preventable readmissions. The identification is based on billed diagnostic related groupings (DRGs), as well as the same or similar diagnoses found on the two related hospital claims. Upon identification of the claim, Meridian will request medical record documentation to conduct a review of the admission and readmission. This documentation request may include the following and should be returned within seven days of request:

- Emergency room (ER) record/admission record
- History and physical
- Consultations
- Case management notes
- Practitioner orders
- Practitioner progress notes
- Nursing notes
- Diagnostic testing results
- Discharge instructions
- Discharge medication lists
- Operative report
- Discharge summary

Medical record requests will be requested via fax and can be sent back to Meridian at **313-294-5564**, ATTN: Readmissions Team.

Upon completion of the review, Meridian will notify you with the determination. If the readmission is denied, Meridian will conduct the collection of the refund amount through recoupment or reduction of future claims payment. If you disagree with Meridian's determination, you have the right to appeal/dispute the determination. You can submit your appeal/dispute request to the mailing address below:

Meridian
Attn: Claims Department
1 Campus Martius, Suite 710
Detroit, MI 48226

If you have any questions, please contact your Provider Network Development Representative.

Sincerely,
Meridian

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