

From: servicefund <servicefund@humana.com>
Sent: Monday, March 28, 2022 11:08 AM
Subject: Improvements to Humana Service Fund Files



April 2022 Provider Communication

Dear Physician or Administrator:

As Humana continues to make improvements to the Service Fund system and implement new ways to support providers, we want to share this information with you.

- **Resumption of Medicare Sequestration** – Medicare Sequestration is set to resume on April 1, 2022 at 1%. Sequestration amounts will be reflected in the Capitation and Funding (RECAP) data file.
- **2020 Reinsurance Update** – For both the January and February 20th Cap Runs (PE20220201 and PE20220301), Service Fund received incorrect reinsurance rates from our source system resulting in unfavorable reinsurance impacts related to the 2020 funding period. Corrections were processed during the March 20th Cap Run (PE20220401), and were reflected in your claim data files RECLM627 and RECLMEXP.
- **Humana at Home Balance Adjustment Delay** – Balance adjustments for Humana at Home are normally reported on a two-month lag between the incurred month and activity posting to the Balance Adjustment (REMAD635) data file. Due to internal changes with the Humana at Home programs, Dual Eligible and Special Needs Program charges for January will be delayed by one month and will be included with April (PE20220401) reporting. Expensing of Humana at Home respite care and the Aspire programs will not be delayed.

Support:

- Did you know that we have Electronic Funds Transfer, or EFT, available for provider payments? EFT ends the need for paper checks. Payments will occur automatically, saving time, reducing

mail, and giving you peace of mind. For information on how EFT works or to set up your account on EFT, please send an email to servicefund@humana.com.

- A schedule of upcoming web-based training sessions is also available in the BBS **Documentation** folder (under **Simple Resources and tools > Training Opportunities**). Sessions are created from the provider's perspective and intended to meet the needs of new users as well as those in a more established organization.

Documentation and resource materials are available in the Service Fund Download section of Availity.com. For those with direct FTP access, this information is contained within each unique folder. Materials are in the following sections under "Documentation":

- **Data File Layouts** – Both current and updated layouts are included. Highlighted text shows either a new or revised field.
- **Humana Notices to Providers** – A copy of this letter is available.
- **Simple Resources and tools**
 - Training Opportunities – 2022 webinars

For questions about Service Fund or Service Fund processes, or to request Service Fund training, please send an email to servicefund@humana.com. Be sure to include identifiable information such as your provider or organization name, address, Humana ID number, etc.

We are happy to implement these enhancements and trust they will improve the usefulness of the information we provide to you.

Sincerely,

Bill Hoffman
Associate Vice President
Service Fund

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