



# Provider Engagement HEDIS Best Practices and Monthly Topics

Molina Healthcare of Michigan (MHM) – November 2023

## Monthly Memo

### National Diabetes Month

According to the CDC, more than 37 million people in the United States have diabetes, and 1 in 5 of them don't know they have it. 96 million US adults have prediabetes. Diabetes is the eighth leading cause of death in the US. The number of adults in America diagnosed with diabetes doubled in the last 20 years. To learn more about Diabetes, visit [Diabetes Basics | CDC](#).

### Supplemental Data Deadlines for Measurement Year (MY) 2023

Molina HealthCare strongly encourages to bill appropriate NCQA codes on a claim to comply with measure rates. Molina understands that some members have a different primary insurance carrier other than Molina (such as Medicare). Even if the claim is paid by a different primary, Molina needs this secondary claim in order meet any measures that result in improving the measure rate.

Claims submission and Electronic Data Exchange to count towards MY 2023 should be submitted by 2/29/2024.

Supplemental Data by fax or email to count towards MY 2023 should be submitted by 1/12/2024.

- Fax Number: (888) 336-6131
- Email: [HEDIS\\_SDS@MolinaHealthcare.com](mailto:HEDIS_SDS@MolinaHealthcare.com)

### New Medicare Medication Adherence Incentive

- Effective September 1, 2023 a new Medication Adherence 90-day prescription incentive of \$75 has been added for each of the three (3) Medication Adherence measure classes:
  - Statin
  - Diabetes Medication
  - RAS antagonist

## November Target Measures

- Please refer to the **2023 Molina Healthcare of MI HEDIS Manual** for additional information on the measure descriptions and suggested billing codes.
- Using appropriate billing codes is the best method of capturing measures, qualify for incentive (when applicable) and reduce the need for chart reviews.

### Eye Exam for Patients with Diabetes

HEDIS Manual pg. 29

#### Best Practices

- Order labs and exams pertaining to diabetes prior to members appointment.
- Digital eye exam, remote imaging and fundus photography should be read by an optometrist or ophthalmologist to count towards measure.
- Use CPT category II codes to determine if members eye exam was negative.

Diabetic Eye Exam Member Incentive	Eligibility Requirements
\$50 Gift Card (Choice of Retailers)	Members ages 18 - 75 years. Members must complete a diabetic retinal exam and complete the online attestation at <a href="http://www.MIMolinaHealthyRewards.com">www.MIMolinaHealthyRewards.com</a> .

### Kidney Health Evaluation for Patients with Diabetes

HEDIS Manual pg. 38

#### Best Practices

- For diabetic members, schedule an annual kidney health evaluation, including both an estimated glomerular rate (eGFR) and a urine albumin creatinine ratio (uACR).
- Bill for point of service testing when completed in the office.
- Adjust medication therapy, diet, and exercise plans to improve lab values.

Medicaid Provider Incentive: Kidney Health Evaluation for Patients w/ Diabetes	Procedure
\$25 (18-85 years)	Serum EGFR and urine ACR

### Statin Therapy for Patients with Diabetes

HEDIS Manual pg. 54

#### Best Practices

- Schedule follow-up appointments with members to assess prescribed medication.
- Statins can reduce the chance of developing heart disease and strokes.

Medicare Provider Incentive: Statin Therapy for Persons w/ Diabetes	Procedure
\$100 (40-75 years)	Members dispensed at least 2 diabetes medication and received a statin fill during the year

### Well-Care Visits

HEDIS Manual pg. 58 and 61

#### Best Practices

- Avoid missed opportunities by taking advantage of every office visit (including sick visits) to provide a well-child exam, immunizations, and lead testing.
- If you are a pediatric provider with teenage patients, plan your patients transition to adult medicine by considering the following.
  - Have a conversation with your teen patient to decide when they should transition to an adult provider.
  - Ensure your patient feels comfortable with their health and are confident in their ability to manager it.
  - The conversation with the teen should include:
    - Appropriate age to transition to an adult care provider.
    - Recommendation(s) for an adult care provider.
    - Tips for what to look for in a new provider.
    - Provide the process for transferring medical records to the new provider.

WCV Member Incentives	Eligibility Requirements
Well Child Visits in the First 15 Months of Life \$100 Gift Card (Choice of Retailers)	Members ages ≤ 15months. Members must complete 6 visits in the first 15 months, as well as complete the online attestation at <a href="http://www.MIMolinaHealthyRewards.com">www.MIMolinaHealthyRewards.com</a> .
Well Child Ages 12-21 \$50 Gift Card	Members ages 12-21. <b>No online attestation required.</b> Claims must be appropriately coded for a WCV (e.g., EPSDT coding).