Oakland Physician Network Services

Informatics Digest

OPNS Mission

OPNS strives to be the premier integrated health care delivery system in Southeast Michigan, recognized by our patients, physicians, providers, and payors as providing the highest value in care and services.

OPNS Informatics

The OPNS Informatics team is providing you with the tools.

We're also here to help.

Let's use the tools to build our Patient Centered Medical Home and create our Patient Centered Medical Home Neighborhood.

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MiHIN PPQC APS Supplemental Data Exchange

OPNS is Happy to announce the collaboration with the Statewide HIE (Health Information Exchange), MiHIN, to deliver supplemental data for its entire membership (All Payer Supplemental) file as of **May 16th 2019**. This initiative is crucial to help close gaps in care and improve quality scores for all providers within the organization.

An audit process will follow for the applicable gaps delivered. The OPNS Informatics team will keep you posted of all updates.

The chart below explains the status of each health with regard to consumption of the APS data:

Payer	Status/APS File
Aetna	Onboarding
BCBSM/BCN	Evaluating Data
BCC	Accepting
HAP	Evaluating Data
Harbor	Onboarding
McLaren	Accepting
Meridian	Accepting
Molina	Accepting
Priority	Accepting
Total Health	Accepting
United	Accepting
UPHP	Accepting

United Health Care Community Plan Membership/Gaps

OPNS has developed a feature on Physician Direct Focus (The OPNS Registry) to load the United Health Care Community Plan monthly membership file for all participating physicians. The UHC gaps in care are also being loaded for applicable physicians.

Trusted Health Plan (Formerly Harbor Health) Plan Membership

OPNS has developed a loader on Physician Direct Focus (The OPNS Registry) to include the Trusted Health (Harbor Health) patient population on the OPNS registry. the Harbor Health membership can be found under the "All Patients" tab on the registry.

Year | 2019   Patient Search:

All Patients | Blue Care Network of Michigan | PriorityHealth | hap | | complete | Humana. | Meridian Health Plan | MOLINA HEALTHCARE | TRUSTED HEALTH PLAN | UnitedHealthcare

OPNS Unmet Measure Reports

OPNS Unmet Measure Reports are now publishing monthly. A new report for Congestive Heart Failure (**CHF**) is now publishing on the registry. keep an eye for new reports to be added as well!
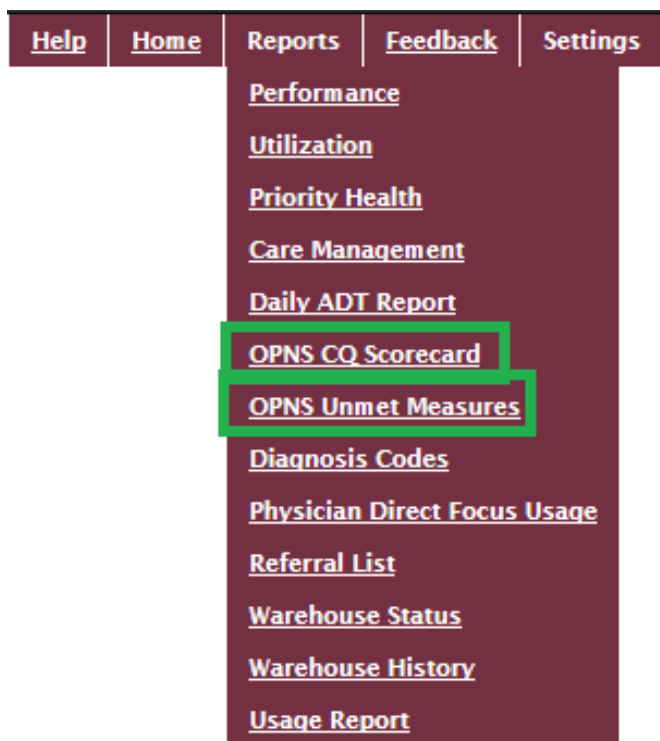
New OPNS CQ Scorecards

The newly designed scorecards are now posted on PD Focus. You can view your performance per physician and/or per practice.

These Scorecards now include BCBS, BCN, HAP, Meridian, and Priority!

OPNS Diagnosis Report

The newly designed OPNS diagnosis report is now available under reports. Physicians/ practices can now query their population for a specific diagnosis for a specific date range.

| Help | Home | Reports | Feedback | Settings |

Performance

Utilization

Priority Health

Care Management

Daily ADT Report

OPNS CQ Scorecard

OPNS Unmet Measures

Diagnosis Codes

Physician Direct Focus Usage

Referral List

Warehouse Status

Warehouse History

Usage Report

OPNS makes a Managed IT Switch

Safety Net

OPNS started having issues with the former IT provider and decided that it was time to change. OPNS selected Safety Net as the new IT partner because Safety Net specializes in safety networks that meet strong regulatory compliance requirements.

OPNS found in Safety Net an IT managed service provider who responds in a timely manner, is always accessible, and is a partner in the truest sense of the word.

Informatics Incentive Reminder

For ADT Reports:

Please make sure to pick up the Admit, Discharge, and Transfer Reports (ADTs) within **seven days** of posting. This is very important for transition of care and to get your patients the care necessary. Demonstration of using the reports is required for 2019.

For Unmet Measures:

Please make sure to pick up the Unmet Measure Reports within **thirty days** of posting. These gaps in care reports show the services needed for your patients on an All Payor basis.

Demonstration of using the reports is required for 2019.

Physician Direct Focus Attribution

OPNS is in the process of enhancing the attribution model within the registry. We greatly appreciate your feedback. Please continue to send real patient examples to the OPNS Informatics Team to get these issues resolved.

Please Fax record to 248-682-6044 with attention OPNS Informatics to ensure HIPAA compliance.

Browser Compatibility

Please use Chrome or Firefox to access the Physician Direct Registry. Internet Explorer/ Microsoft Edge is not compatible.